12:00 – 1:00 p.m. | Technology Trends in Aging Services

Register

Keynote Speaker: Scott Code

This session explores key technology trends reshaping the senior living industry, focusing on workforce focused technology, resident engagement, data-driven insights, digital transformation strategies, and the transformative impact of AI and large language models.

Learning Objectives:

- Understand the significance of workforce-focused technologies such as automation and clinical systems in supporting operational efficiencies and staff empowerment.
- Explore the importance of resident-facing technologies for enhancing community communication, engagement platforms, and supporting personalized resident experiences.
- Gain insights into leveraging integrated data strategies to unlock meaningful insights, improve operational efficiencies, and drive informed decision-making within senior living organizations.

1:00 – 2:00 p.m. | Digital Business Transformation: Ingleside's Journey

Speakers: Dusanka Delovska-Trajkova, CIO, Ingleside
Liz Keller, Resident Technology Engagement Manager, Ingleside
John DiMaggio, CEO, Blue Orange Compliance
Vipin Bhardwaj, CEO, NuAIg

Join us as we delve into Ingleside's journey through digital transformation, focusing on their experiences with electronic health records (EHRs), resident engagement systems, and cybersecurity considerations. This session will highlight real-world anecdotes of implementation successes, privacy concerns, and strategies for leveraging technology to enhance resident care and operational efficiency.

Learning Objectives:

- Explore the key components and challenges of Ingleside's digital transformation journey, including the adoption of electronic health records (EHRs) and resident engagement systems.
- Understand the impact of technology implementations on resident care and operational workflows through practical examples and case studies.
- Gain expert insights into cybersecurity and Ai best practices essential for safeguarding sensitive data and advancing quality within aging services systems.

Pricing

LeadingAge Oklahoma Member	*$99*
Prospective Member	*$180*

What's Included

The registration fee includes digital handouts and one connection to the live webinar. A recording of this webinar may be made available upon request for 2 weeks following the webinar

Continuing Education:

This program has been approved for Continuing Education for 2 total participant hours by NAB/NCERS—Approval 20251111-2-A107364-DL

After the webinar, you will be sent an evaluation that must be completed for CEU credit. Participants requiring CEUs will have 20 days to complete the evaluation. CEU submission will be provided to NAB within one week of your completed evaluation.

NAB Domains of Practice

- 1B1 Psychosocial Needs (e.g., social, spiritual, community, cultural)
- 1B8 Care Recipient (and Representative) Satisfaction
- 2C12 Employee Satisfaction, Engagement, and Retention
- 3A5 Information Systems Infrastructure (e.g., configurations, data security, technical controls)
- 4B3 Business Analytics (e.g., evidence-based practice, data analytics)
- 4B4 Business Development (e.g., sales, marketing, partnerships, ACOs, contracts and agreements, negotiations)

Registration & Other Information

Registration must be received by November 9, 2024.

This is a Zoom hosted webinar facilitated by LeadingAge DC. You will receive an initial confirmation following your registration. Two days prior to the event you will receive an email from LeadingAge DC with the digital handouts and Zoom meeting link.

If you have questions, please contact James Joslin at **James@LeadingAgeOK.org**.

Registration for this event begins with creating a new account on the LeadingAge Oklahoma Member Clicks website, if you do not already have an account. Scroll to the bottom of the page to sign in to an existing account or enter your email address if you are a new user. After registering your account, you will be directed to the registration for this webinar. The link for registration is here:

https://laok.memberclicks.net/TechSymposium