



Is Your Composite Score 6 or Less?

Do you have access to your composite score? If not, contact TMF QIN staff for access.

How is the composite score used?

- ▶ By CMS in the quality improvement organization project work
- ▶ By TMF QIN staff to help guide facilities in QI project selection
- ▶ By the NNHQCC to measure progress of the facilities in the aggregate and at the state level

Action Steps

- ▶ Ensure a complete understanding of your data, e.g., QMs, composite score, Five-Star
- ▶ Set performance targets and identify performance benchmarks (industry's best) to achieve goals
- ▶ Increase QAPI accountability and responsibility to include all staff
- ▶ Educate and train all staff on QAPI
- ▶ Ensure all staff, residents, family members and the community are part of the solution
- ▶ Increase communication regarding what is to be achieved
- ▶ Ensure that key team members are fully educated in the sources, adjustments and calculations of your CASPER data and how they impact your facility's composite score
- ▶ Develop a data collection plan, including who will collect the data, who will review it and how frequently data will be collected and reported
- ▶ Determine focused areas of investigation based on your "real-time" data review, analysis and continuous monitoring of your CASPER data and the resulting composite score
- ▶ Charter appropriate teams to investigate, analyze, recommend trial and evaluate results for specific areas identified through your consistent monitoring

Resources and Tools

- ▶ Root Cause Analysis, PDSA (Worksheet for Testing Change)
- ▶ QAPI at a Glance, Change Package
- ▶ QAPI Self-Assessment
- ▶ MDS 3.0 RAI Manual
- ▶ QM User's Manual
- ▶ TMF QIN QM video series: <https://www.tmfqin.org/Networks/Nursing-Home-Quality-Improvement/Quality-Measures-Video-Series>
- ▶ QAPI Video Series: <https://www.tmfqin.org/Networks/Nursing-Home-Quality-Improvement/QAPI-Video-Series>
- ▶ TMF QIN Website: <https://www.tmfqin.org/>