

DRIVING YOUR OPERATIONS TO QUALITY OUTCOMES

A ROADMAP FOR SUCCESSFUL SURVEY COMPLIANCE AND QUALITY CARE

Thursday, May 17, 2018
Moore-Norman Technology Center, South Penn Campus

Sponsored by:
LeadingAge™
Oklahoma

APPROVED BY NAB FOR 6 HOURS CEU CREDIT
www.LeadngAgeOK.org

PLEASE ROUTE TO: ✓ Administrator
✓ Director of Nursing
✓ Interdisciplinary Team

LeadingAge™
Oklahoma

El Reno, OK 73036

P.O. Box 1383

LeadingAge Oklahoma

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Position your organization for a successful survey and for quality improvement that will drive success for your operations.

- Understand the new survey process and how your facility needs to prepare in order to have a successful survey
- Address the top deficiencies with quality improvement initiatives that will impact your care
- Discover how your facility can achieve regulatory compliance and improve the quality of care
- Empower your team to achieve better outcomes in your care and operations

Approved for 6 hours CEU credit by the National Association of Long Term Care Administrator Boards (NAB)

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Quality drives outcomes in skilled nursing facilities. Now that there are new regulations and a new survey process, providers are working to ensure they are providing quality care with positive outcomes for residents. This is no easy task with nearly one thousand pages of new and revised regulations. Join us for an action packed day to receive up to date and relevant information that is state specific on the new and revised regulatory requirements that are now in full swing for long term care. Providers will leave with helpful education, tools, and resources for success on the following topics:

OBJECTIVES

1. Lessons learned so far on what the surveyors are looking at and what the top cited deficiencies are, including scope and severity.
2. How to audit care areas to ensure they meet compliance requirements.
3. Explore ways to be “survey ready” under the new process.
4. Preparing the interdisciplinary team for standard and compliant surveys.
5. How to write a successful plan of correction when a citation is issued.
6. Informal Dispute Resolution and Formal Appeal Processes.
7. Tools and Resources providers can use including policies, procedures, assessments, audits, and responses to the statement of deficiencies.
8. Using Appendix P under enforcement to defend facility practices.
9. Updates on emergency preparedness and the facility assessment.

ATTENDEE RESOURCES

All attendees will receive a toolkit of resources to help direct your efforts for a successful survey and for ongoing quality improvement. Approximately two weeks prior to the seminar, all attendees will receive a survey to collect provider information in order to address your specific challenges and concerns.

FACULTY

Leah Killian-Smith is the Director of QA and Government Services for Pathway Health. She brings over twenty years of healthcare operations and management experience as she conducts national trainings to educate providers on critical areas to ensure compliance and organizational success.

AGENDA

Thursday, May 17, 2018

- 8:00 - 8:30 Registration
- 8:30 - 12:00 Program
- 12:00 - 1:00 Lunch - Provided
- 1:00 - 4:00 Program

TARGET AUDIENCE:

It is advised that your interdisciplinary team and key staff members attend to educate all in order to ensure a successful transition to the new survey process.

REGISTRATION FEES

- Early Registration: \$95 (CEU included)
- Late Registration: \$120 (CEU included)

Registrations must be received by May 3 to receive the early registration rate. Cancellations received prior to May 3 will receive credit, less a \$20 processing fee. Cancellations received prior to May 10 will receive 50% credit. Substitutions are accepted. **Registration fee includes lunch.**

On-line registration is available at www.LeadingAgeOK.org/education.

CONTINUING EDUCATION CREDIT

This program has been approved for Continuing Education for 6 total participant hours by NAB/NCERS—Approval #20190513-6-A43617-IN.

SEMINAR INFORMATION

For additional information, contact Lisa Hill, LeadingAge Oklahoma, 405-501-1170 or email: Inquiry@LeadingAgeOK.org.

LOCATION

Moore-Norman Technology Center, South Penn Campus
13301 S Pennsylvania Ave., Oklahoma City, OK 73170
Meeting Room: Conference Center

DIRECTIONS

From I-35

- Exit on SW 4th Street/State Hwy 37
- West to S. Pennsylvania Ave.
- Left at Moore-Norman Technology Center Entrance

From I-44

- Exit on South I-35
- Exit on SW 4th Street/State Hwy 37
- West to S. Pennsylvania Ave.
- Left at Moore-Norman Technology Center Entrance

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FACILITY _____ PHONE _____

ADDRESS _____ CITY _____ STATE _____ ZIP _____

NAME (please print)	NAB ID No.	Early \$95	Late \$120

EMAIL ADDRESS: _____ MEMBER DISCOUNT CODE: _____ TOTAL: _____

*See "Registration Fees" for complete details. Early Registration by May 3: \$95 / Late Registration: \$120

Please make check payable to: LeadingAge Oklahoma and mail to P.O. Box 1383, El Reno, OK 73036.