

5 TIPS ON IMPROVING COMMUNICATIONS FOR IMPROVED OUTCOMES

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KNOW YOUR AUDIENCE

Staff, Family, and Residents all communicate differently. Customize your methods based on your audience (or cater to your audience)

COMMUNICATE YOUR METHOD

Set the expectation upfront with each audience. Provide them with the tools to find their information.

INTEGRATE TECHNOLOGY WITH PROCESSES

Technology is key to efficient communication.

PRODUCT SELECTION IS KEY

Choose products that create operational efficiencies and communicates updates at the same time. Products need to save you time and make your life easier.

BE CONSISTENT

This is essential to achieve success.

